



Access management, answered in plain language.

Guardian AI Agent turns physical identity and badging into a conversation. Employees, badging offices, reception desks and security teams simply ask. Guardian finds the right building, runs the right workflow, and submits the request. No forms, no ticket queues, no training.

YOU

"I'm travelling to the New York office next week. I need access for a week."

GUARDIAN

Found **3 buildings in New York**. Which one, and shall I start access on Monday for 7 days?

One assistant, four specialized agents



Self-Service Assistant

Employees self-serve access, badges, visitors and requests.



Badge Office Agent

Issue, onboard, adjust and audit cardholders and badges.



Reception Office Agent

Front desk temp cards, lookups and on-the-spot fixes.



Security Admin Agent

Live visibility and instant action across every system.

Value at a glance

60–80%

less hands-on time on repetitive, rules-based tasks

Days → hours

target turnaround for routine access and badge requests

Zero

fabricated figures — analytics render from real tool output

Self-Service Assistant

For every employee. Everyday badge, access and visitor tasks, handled in a single sentence from any device.

TRY ASKING

"I lost my badge, help me get a replacement."



Travel & short-term access

Finds the right city and building, confirms your dates, and submits the request, then notifies you the moment access is ready to use.



Lost or stolen badge

Replace a lost, stolen or damaged badge, plastic or mobile credential, with the correct revocation and replacement flow triggered automatically.



Track a request

"What happened to my request?" See every badge and access request from the last 7 days with live status and the current approver.



Invite a visitor

Invite a guest or a group. Guardian matches the location, confirms it, and pre-fills known visitor details from a single name.



Activate a new badge

Guardian spots a badge issued to you in the last three weeks and activates it after a single confirmation.



Request a mobile credential

Ask once. Guardian checks eligibility against policy and submits, with no forms and no waiting on the badging office.



Extend a visitor's stay

Give your visitor another hour or three. Guardian confirms you are the host or escort before extending checkout.



Manager: extend a report's badge

Managers request a badge extension for a direct report, on their behalf.

COMING
SOON



Request workplace zones

COMING SOON

Request access to workplace zones by access-group type.

60–70%

est. hands-on time saved ·
access, visitor & status tasks

ILLUSTRATIVE TIME SAVED, BY TASK TYPE

Look-ups **75%**

Access requests **70%**

Visitor workflows **65%**

Badge Office Agent

For the badging office. Issue, onboard, adjust and audit cardholders and badges, plus instant reporting and inventory at a glance.

TRY ASKING

"How many temporary badges are available at my location?"



Issue a badge

Checks for an existing badge of that type, then issues or switches to replace. Temporary badges auto-disable the ID card for 24 hours.



Cardholder onboarding

Create an identity and onboarding request from name, email, department, start date and access group.



Join-date update

Update the start date for a future hire whose onboarding or badge request is already in flight.



Cardholder validity change

Extend or shorten a cardholder's valid-to date across profile and badge, auto-approved where configured.



Deactivate a badge

Deactivate a plastic card or mobile credential after confirming the cardholder and the specific badge.



Cardholder information report

Full profile: personal details, badge status, access groups and validity dates for any employee, contractor or visitor.



Badge swipe history

The last 10 swipe events for a cardholder, plus any alarms raised in the past 30 days, to investigate activity.



Requests open over 5 days

Surface badge requests that haven't been actioned in more than 5 days to clear approval bottlenecks.



Temporary badge availability

A chart of total versus available temporary badges at a location, to keep inventory under control.



Visitors checked in

A bar chart of visitor counts by type (guest, vendor, contractor) for any building or lobby.



Expected visitors

A distribution of expected visitors by type for tomorrow or any chosen date, at a given building or lobby.

65–75%

est. hands-on time saved · analytics- and lookup-heavy mix

ILLUSTRATIVE TIME SAVED, BY TASK TYPE

Analytics & reporting **80%**

Badge administration **55%**

Onboarding **50%**

Reception Office Agent

For the front desk. Issue temporary cards, look people up and resolve access problems on the spot, while the visitor is still standing there.

TRY ASKING

"Why isn't Priya's badge working at the east entrance?"



Diagnose "my badge isn't working"

Guardian pinpoints the reason and guides the fix: no access to that door, a travelling employee who needs local provisioning, a deactivated badge, or a wrong PIN.



Cardholder lookup

Open any cardholder profile to see details, badges and access, and troubleshoot card or access issues in seconds.



Issue a temporary card

Plastic, QR or mobile. Plastic prompts for a card number; others auto-pick the next available. Auto-approved with default access in PACS.



Return a temporary card

Scan the card on the wedge reader to look up the user, return it, and optionally reactivate their permanent card.



Extend a temporary badge

Extend the validity of an assigned temporary badge, up to 24 hours in a single extension.



Request building access

Help an employee request general access to a specific building, right from the front desk.



Request specific access

Help request a specific access assignment for an employee who needs it for a particular area or system.

55–65%

est. hands-on time saved ·
look-ups, card issue &
advisory

ILLUSTRATIVE TIME SAVED, BY TASK TYPE

Look-ups **75%**

Access requests **70%**

Badge administration **55%**

Security Admin Agent

For security operations. Live visibility across every connected system, and instant action when it matters most, from a single instruction.

TRY ASKING

"How many visitors are still in the building right now?"



Emergency termination

One instruction immediately revokes all access, deactivates every badge, and updates identity status across all connected systems.



Revoke area access

Area admins pull a cardholder's access from their own areas, auto-provisioned, no approval, with optional notification.



Who's in the building

A live count of employees checked in today, reconciled across every identity and access system.



Visitors still on-site

See who hasn't checked out yet, and send a checkout reminder to the visitors or their hosts.



Lost badges in use

Surface any badge reported lost that has been swiped within a chosen time window.



Multiple active badges

Find cardholders holding more than one active badge of the same type, narrowed to a specific location.



Temp badges active over 24h

List cardholders whose temporary badge has stayed active too long, and when it was assigned.



Permanent + temporary holders

Identify cardholders carrying both an active permanent badge and a temporary badge at the same time.



Badges issued by location

Count how many badges were issued at a specific location over any period you choose.

65–75%

est. hands-on time saved ·
largely analytics & oversight

ILLUSTRATIVE TIME SAVED, BY TASK TYPE

Analytics & reporting **80%**

Look-ups **75%**

Access requests **70%**