

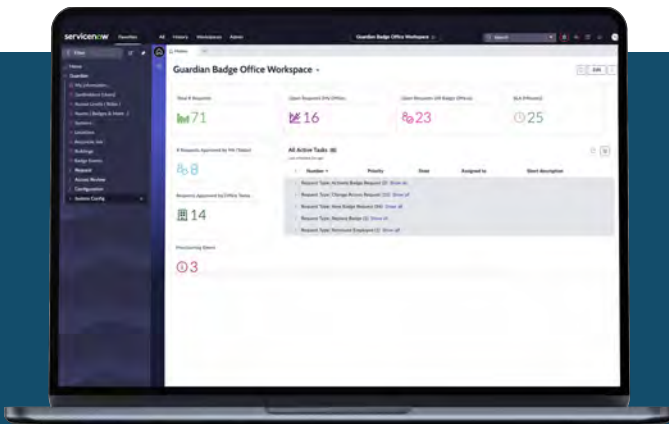
Built on  
ServiceNow  
Solution

servicenow | Alert Enterprise

## Guardian on ServiceNow

Unlock the Full Potential of Workplace  
Access & Visitor Management

Guardian by Alert Enterprise, built natively on ServiceNow, is a **security and workplace experience solution that unifies digital identity and physical access governance** – all on your existing ServiceNow application stack. By eliminating manual processes and deploying intelligent workflow automation, Guardian ensures that only authorized employees, visitors, and contractors can access your workplace—enhancing security, streamlining compliance, and aligning the overall user experience with your initiatives.



## Automated physical access governance



### Real-time security event reporting

Monitor badge activity, alarms, and access anomalies with detailed event logging and audit reporting.



### Self-service access requests.

Employees and contractors can request badge replacements, restricted access, traveler access, and PIN resets through a centralized portal.



### Role-based access control (RBAC)

Assign, adjust, and revoke access automatically based on HR role changes, ensuring real-time compliance.



### Comprehensive traditional & mobile badge management

Track, manage, and secure all physical access credentials including plastic badges and mobile credentials, backed by audit trails and real-time security insights.



### Automated periodic access reviews

Ensure ongoing compliance with scheduled recertifications of high-security areas.

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# Visitor management

## Enforce guest security & compliance at every entry point:

Guardian's Visitor Management module eliminates security blind spots and manual check-ins, ensuring only verified, authorized visitors gain entry.

### Pre-register guests & streamline approvals

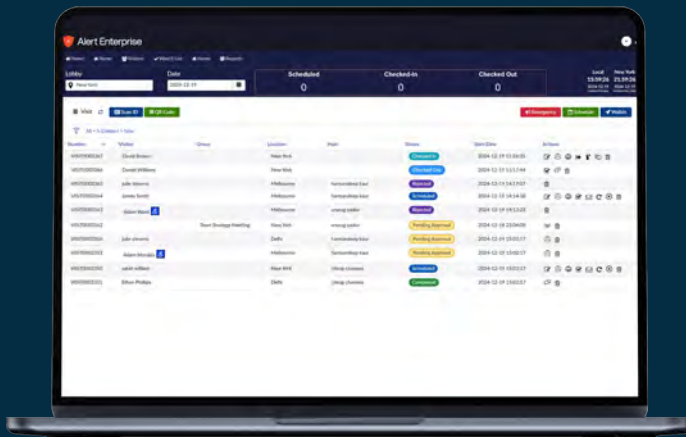
Enforce security screening before visitor arrival.

### Verify identities & enforce compliance

Automate ID verification, NDA sign-offs, and compliance policies at check-in.

### Maintain real-time visitor logs & security insights

Gain full visibility into visitor activity for audits and compliance.



## Lobby visitor dashboard

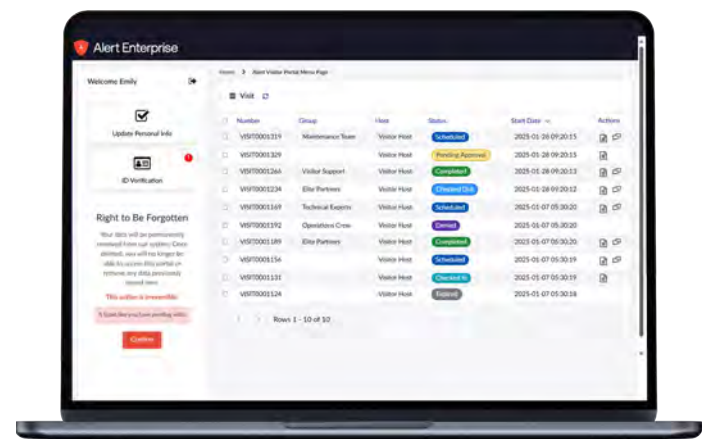
- Look up guest by QR code, ID or Email
- Check-in Guests - Take Picture, ID validation, NDA Capture, Print Sticker
- Walk-in visitor Registration and Check-in
- Emergency Notification to all checked-in guests
- Message/chat to Visitor or Host
- Visitor partial or final checkout
- Watchlist Check
- Force Exit for overstayed or abusive visitors

## Visitor portal

- Update picture, additional information, sign NDA for the upcoming visit
- Chat/Communication with the host
- Exercise the right to be forgotten
- OTP based authentication to login into the Portal

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Learn more



# Mobile Wallet Credentials



## A smarter, more secure way to access your workplace

Traditional badges pose security risks due to loss, theft, and cloning. Guardian introduces Mobile Wallet Credentials, allowing to use their smartphones as secure, encrypted access badges.

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**Eliminate badge cloning risks:** Device-bound credentials prevent unauthorized duplication

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**Reduce operational overhead:** No more lost badge replacements or manual provisioning.

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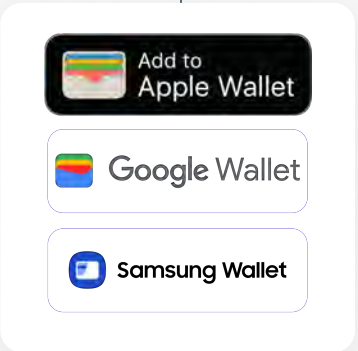
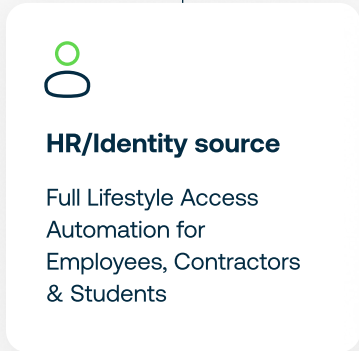
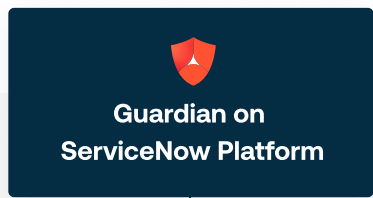
**Enforce zero trust security:** Integrate MFA and risk-based access policies for stronger security.

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**Enhance user experience:** Employees tap their phones for seamless, secure

**NFC Mobile Wallet Credentials help eliminate the challenges of:**

- Maintaining a badging office
- Time taken in pictures, badge issuance, and printing
- Cameras, printers, physical cards
- Shipping cards or scheduling pickup appointments
- Lost/Stolen cards
- Shared cards
- Environmental impact



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Learn More



## Tap into more and better experiences

Building access is only the beginning. Empower employees to also unlock office doors, print documents, access vending machines and more with ease

- Corporate places and spaces
- Secure printing
- Logical access
- POS systems
- Electronic lockers
- Vending
- Payment

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Learn More

## Why industry leaders choose Guardian on ServiceNow

Security leaders have to balance compliance, risk mitigation and user experience. Guardian makes it all possible.



### Unify physical and cybersecurity

Bridge digital identity management with physical access control for a holistic security strategy.



### Enhance security visibility and incident responses

Gain insights into access anomalies, visitor logs and badge activity.



### Automate security and compliance

Reduce administrative overhead with real-time governance workflows.



### Deliver a frictionless workplace experience

Improve security without disrupting operations for employees, contractors and guests.



### Eliminate manual access processes

Streamline badge management, approvals and recertifications with self-service automation.

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