



Alert Enterprise

Guardian for Building Management.

Transform Building Management and the Tenant Experience.

Empower your building, tenants, and workforce with automated, AI-driven workplace experience – all from one comprehensive platform.



Alert Enterprise Guardian for Building Management is a comprehensive solution designed to provide seamless access, safety, security, and compliance for building owners, managers, tenants, and employees. It integrates multiple functionalities like access management, visitor identity management, asset governance, workspace utilization, and compliance into one platform, ensuring smooth operations and high-level security in buildings and multi-tenant environments.



Visibility and Control.

Building managers gain complete visibility and control over everyone who enters the building. The system manages tenants, visitors, and employees through automated workflows, advanced reporting, and mobile credentials.



Tenant Empowerment.

Tenants and their employees can manage their own access needs via a self-service portal, simplifying onboarding, access request, and visitor management processes.



Compliance and Security.

The platform enforces security policies and compliance measures with AI-driven risk analytics, ensuring adherence to safety standards across the workforce.



Streamlined Visitor Management.

Through intuitive kiosks and dashboards, visitors can be pre-registered, and check-in/checkout processes are streamlined, enhancing security and the user experience.



Mobile Credentials.

Mobile and NFC credentials provide a sustainable and secure solution for employees and visitors, mitigating risks associated with lost or stolen credentials.



Mustering.

Advanced tools to manage and oversee evacuation processes during emergencies, ensuring employee and visitor safety in real-time.

Who Benefits?

The Guardian platform for Building Management benefits the key stakeholders in the entire building and tenant ecosystem:

Building Owners & Managers:

Those managing large commercial properties or campuses will benefit from centralized control, tenant management, and access to detailed reports on building and tenant operations.

Tenant Admins: Tenant companies can independently manage employee access, visitor registration, and compliance, reducing the dependency on building management for day-to-day tasks.

Employees and Contractors:

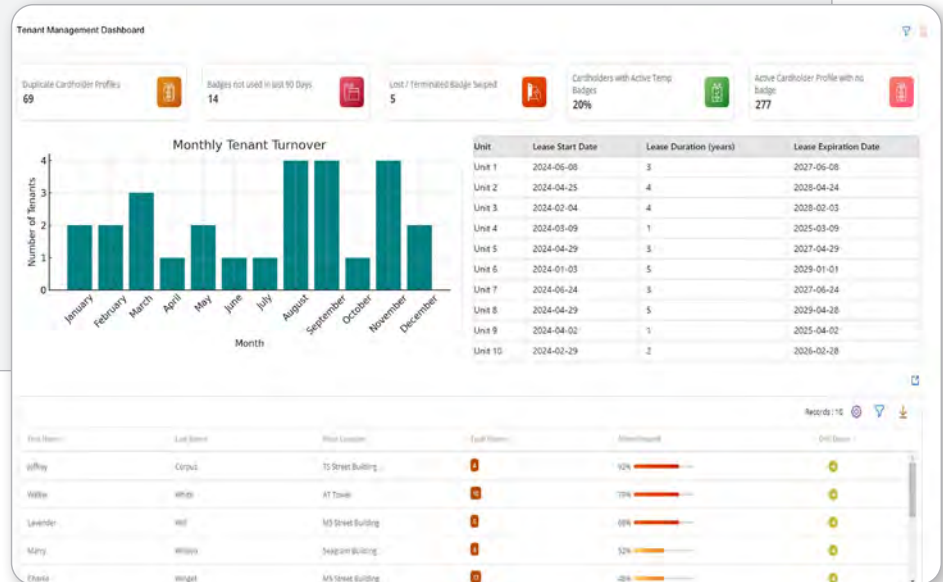
Self-service features allow for faster access requests and automated provisioning, ensuring seamless onboarding and improved security workflows.



All-in-one building management and tenant experience solution.

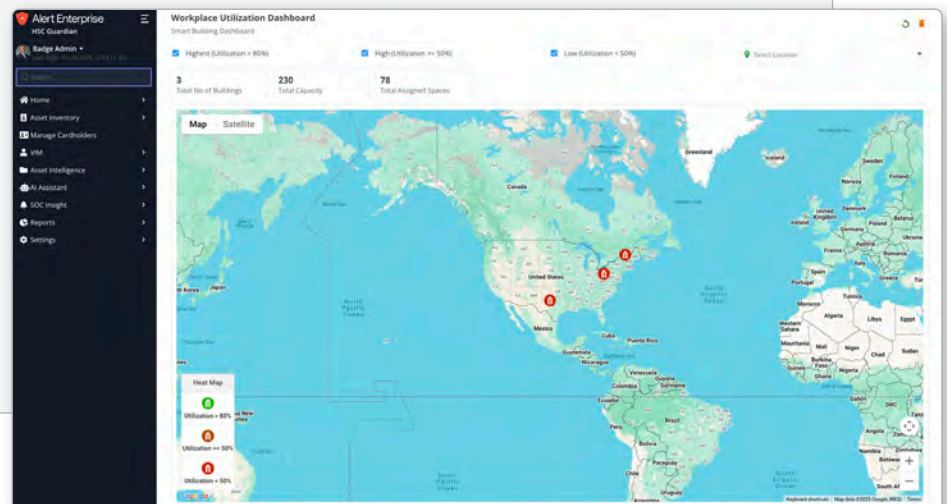
Tenant Management Dashboard.

- Designed for users responsible for managing a specific building
- Provides detailed insights into occupancy, utilization, visitor management and parking availability
- Displays the total number of cardholders, active badges, temporary cards and assigned parking access permits
- Depicts utilization trends in visual graphics



Building Utilization Dashboard.

- Designed for users overseeing multiple locations or regions
- Offers a comprehensive view of facility metrics across various buildings
- Includes comparative analysis, predictive insights and detailed reporting to support strategic decision-making
- Features include an interactive global map, real-time facility metrics, utilization trends (building and parking) and cost-vs-utilization analysis

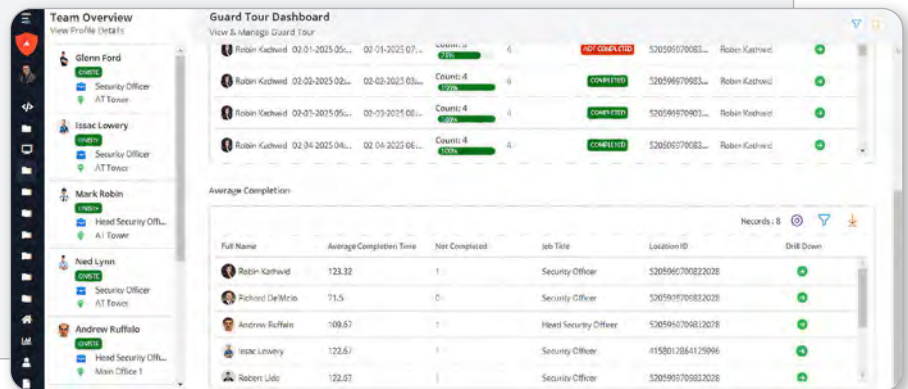


All-in-one building management and tenant experience solution.

Guard Tour Dashboard.

Comprehensive Reporting & Dashboards:

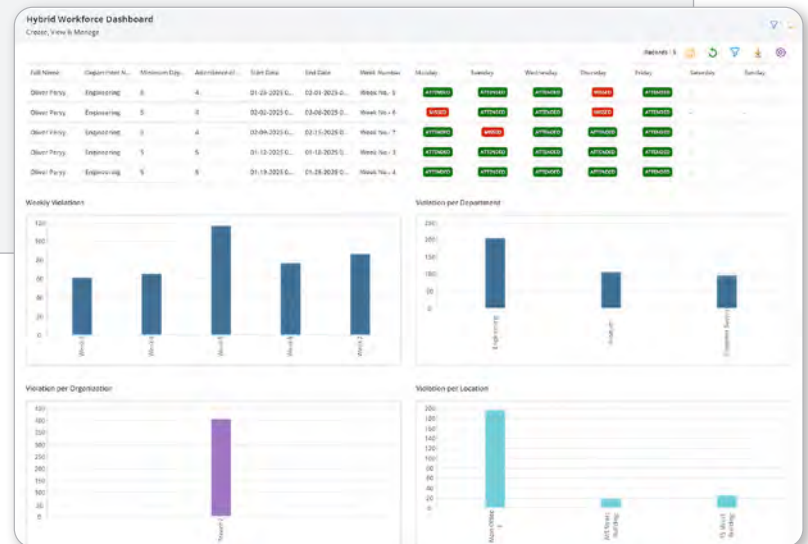
- Enhances visibility into security operations
- Ensures security guards are performing their duties effectively
- Adds another layer of physical security monitoring to the platform
- Enables proactive security management by providing facility managers with actionable insights into guard performance, patrol completion rates and and staff-to-identity ratios



Hybrid Workforce Dashboard.

Comprehensive Reporting & Dashboards:

- Supports managers in assessing hybrid workforce compliance across locations and organizations
- Uses configurable filters and visualizations to highlight attendance patterns and trends
- Tracks in-office attendance, identifies a lack of adherence to a hybrid work policy, and provides detailed reports

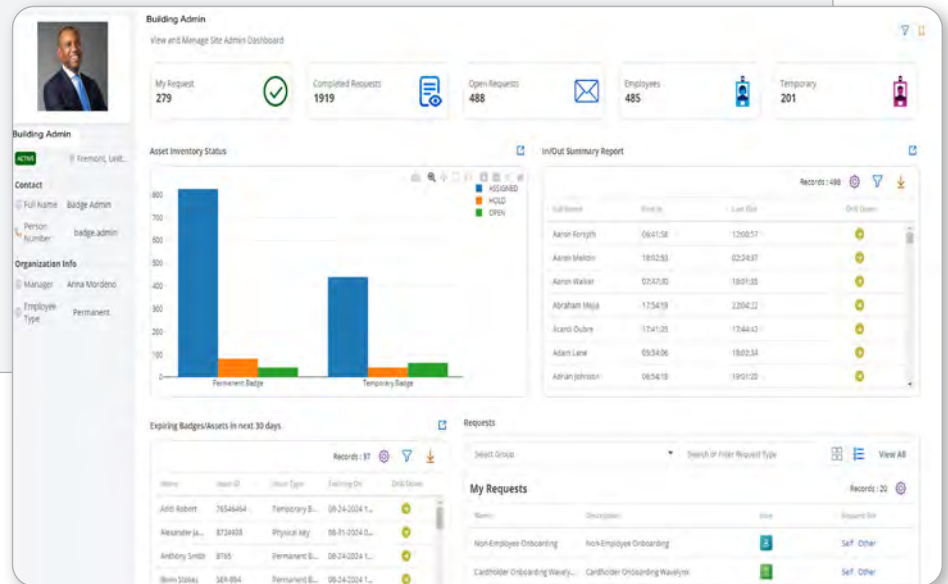




All-in-one building management and tenant experience solution.

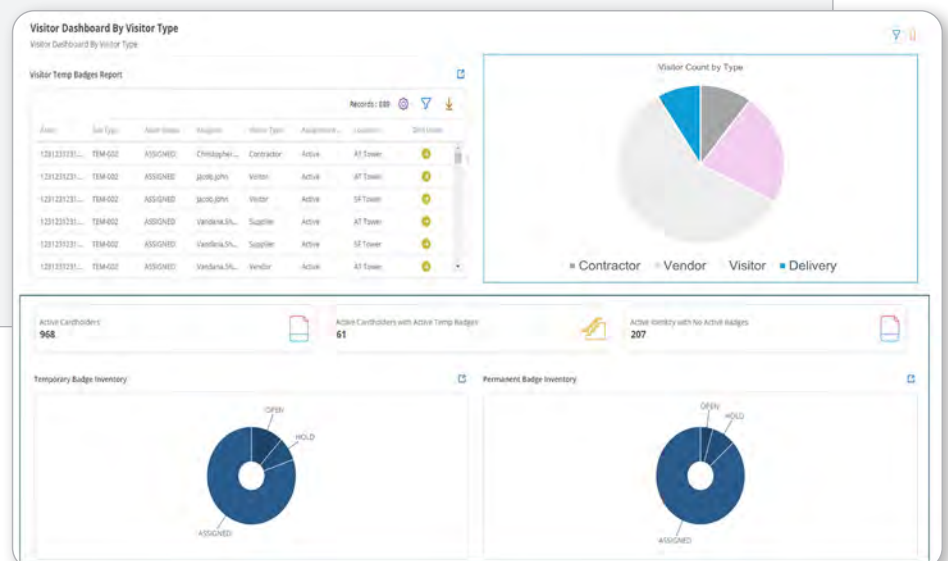
Building Admin.

- Employees, contractors, temp workers
- Open and completed requests
- Badge status
- Asset inventory reporting
- In/out summary reports
- Mobile credential management



Visitor Management.

- Visitor check-in/out history by location
- Visitor trends dashboard
- Checked-in visit or information
- Reception and Security teams can issue temporary cards to employees
- Activate emergency notifications to all checked-in visitors

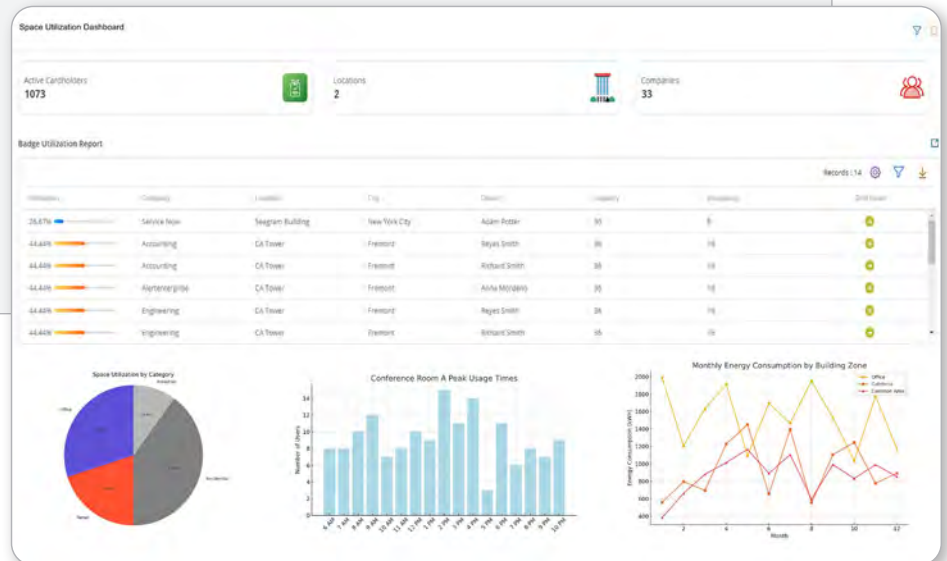




All-in-one building management and tenant experience solution.

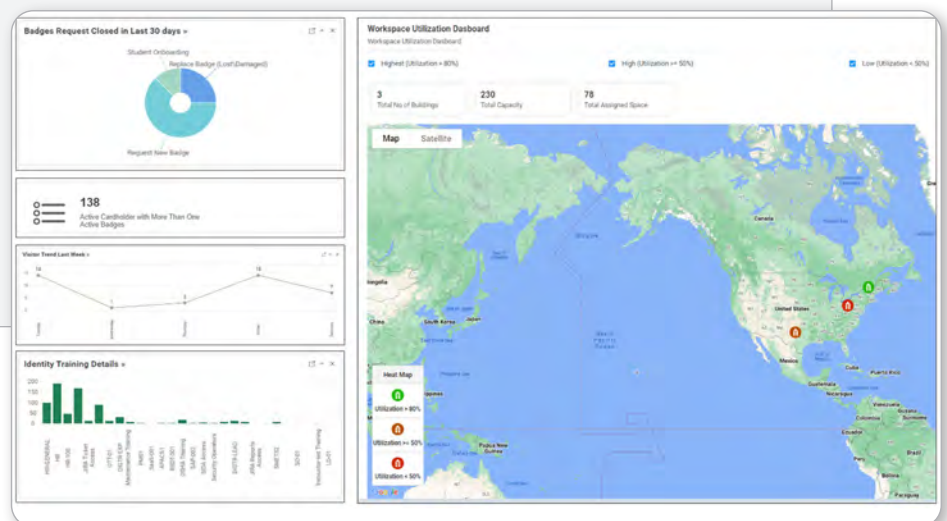
Space Utilization Dashboard.

- Companies, locations, cardholders
- Utilization reports:
 - Space
 - Badging
- Key analytics – e.g., kiosk and lobby utilization, conference room usage, space optimization, etc.



Workplace Utilization Dashboard.

- Interactive dashboards with dynamic heat mapping
- Drill down into sites and areas
- AI-driven utilization trend analysis by building or area
- Geospatial Mapping - view and manage incidents by location, drill down to see incidents by type & severity, and initiate proper response



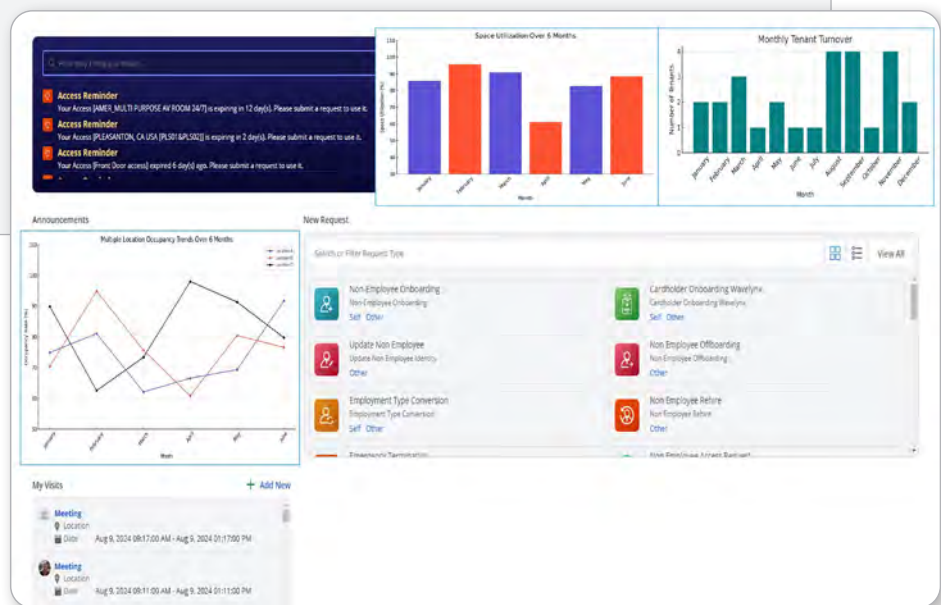


All-in-one building management and tenant experience solution.

Property Management Dashboard.

Comprehensive Reporting & Dashboards:

- Space Utilization
- Occupancy & Vacancy Trends
- Tenant Turnover
- Tenant Demographics
- Tenant Satisfaction Scores





Tenant Employee and Contractor Self-Service.

Empower your tenant's employees and contractors by letting them seamlessly manage their passwords and submit access requests. Grant access based on identity attributes, roles and policies. Simplify approvals with greater visibility and control.

Following are the common use cases which are available out-of-the-box:



Self-Service Access Management.

Alert Enterprise Guardian self-service capabilities offer numerous advantages that streamline administrative tasks and empower users. The self-service features help reduce the burden on IT and Security personnel by enabling end-users to perform certain actions independently - such as badge photo taking and submission, requesting or activating an access badge, requesting physical access permissions, identifying a badge as lost or stolen, and updating their access control PIN. This not only enhances operational efficiency but also frees up resources for more strategic security initiatives.



Empower Tenant Employees.

By allowing users to manage their requests autonomously, the Alert Enterprise platform fosters a sense of ownership and accountability among employees, leading to smoother workflows and fewer support tickets. Moreover, self-service capabilities promote agility and responsiveness within organizations, as users can quickly adapt to changing access requirements or security policies without relying on manual intervention. Ultimately, by empowering both administrators and end-users alike, the Alert Enterprise self-service features contribute to a more efficient, secure, and user-centric approach to physical access management.



User-Centered Approach.

Our platform is designed with the user in mind, integrating into your environment for intuitive, seamless interactions. With our drag-and-drop configuration and one-click operation, we prioritize customizability and convenience in our low/no-code platform.



Access Requests on ServiceNow.

The Workplace Access & Security app is now certified as part of the ServiceNow Built on Now program. As hybrid models take the lead in shaping the future of work, businesses are investing in the operational shift. With the app, productivity and security go hand-in-hand in the hybrid work environment, while delivering a seamless experience for employees.

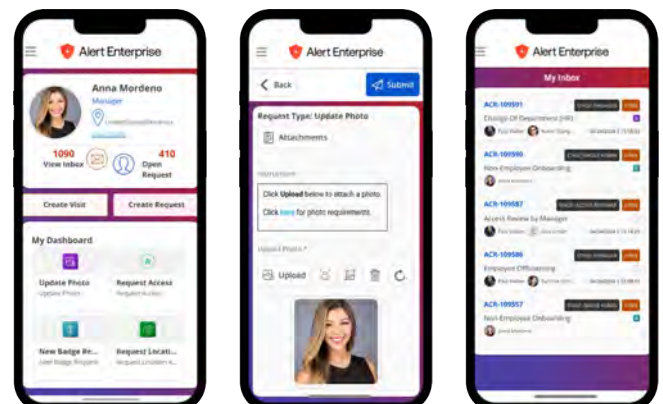


Mobile Devices UI Design.

Take a mobile-first approach, allowing both your employees and visitors to easily (and securely) access authorized areas, check in and submit necessary forms - all from their personal devices.

DOWNLOAD GUARDIAN
PIAM DATASHEET

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Visitor Management System.

Alert Enterprise Visitor Management System (VMS) provides Corporate Security with enhanced control of visitor access and enforces security standards. All of the platform features related to workflow, notification, compliance and PACS integration are available for visitor scenarios as well.

Following are the common use cases which are available out-of-the-box:



Streamline Visitor Registration Process.

The VMS can be deployed as a Kiosk (self-service) or Lobby (managed service) setup. The visitor registration process can be streamlined by providing a pre-registration workflow and enhanced by integrating with local or federal banned lists.

Access points are managed and locations are secured in a granular manner using a centralized management process. The solution provides front desk and security teams with streamlined, robust and secure processes for validating a visitor's identity.



Audit All Visitor Logs.

The VMS maintains logs that report on who visited a facility, who approved their visit, how long they stayed and which areas within the facility visitors were allowed to access. This provides the ability to conduct an audit and enhance search capabilities.



Establish Visitor Escort Compliance Requirements.

VMS enforces strict compliance standards when the visitor is requesting access to critical facilities. The access request form lists the expected time to check out as a mandatory field.

The solution triggers escalation emails when the visitor is not checked out after a certain number of hours (configurable). If the visitor is not checked out after 24 hours (configurable), VMS triggers an email to ESOC.



Automate Background Checks.

Upon visitor registration, VMS performs an automated background check, using the visitor's ID or driver's license information, against a set of watch lists (BOLO, do-not-enter, etc.).



Identify and Notify All Visitors in the Facility.

The VMS solution provides a single interface for accurately identifying all the visitors in a facility and notifying them in case of an emergency. This offers a holistic view of building occupancy at any given time.

[DOWNLOAD THE VIM DATASHEET](#)

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NFC Wallet Mobile Credentials.

End-to-End Life Cycle
Governance and Automation -
Powered by Guardian

Benefits



Convenience.

Mobile credentials allow users to carry their access credentials with them wherever they go. This eliminates the need for physical cards or keys, which can be lost or forgotten, and provides users with greater convenience.



Security.

Mobile credentials can be more secure than traditional credentials because they can be protected by biometric authentication, such as fingerprint or facial recognition.



Cost-effective.

Using mobile credentials is more cost-effective than traditional credentials because there is no need to securely store, print and distribute physical cards. This can lead to substantial savings for companies of all sizes.



Sustainability.

Mobile credentials are an environmentally friendly alternative to traditional ID badges or keys because they eliminate the need for plastic cards and other physical materials.

NFC Wallet Mobile Credentials Features.

- Express vs. Secure mode, can be set for individual readers
- Credential is accessible even after battery is drained for 5 hours
- Automatically synced to wearables
- Same plastic card touch experience as banking transactions
- Highly secured



[DOWNLOAD THE MOBILE CREDENTIAL DATASHEET](#)

Additional benefits include:

- The same level of security used for mobile phone payments
- Supported on Apple and Google NFC Wallets
- Compatible with various Physical Access Control System and Reader technologies
- Single Sign-On/AD Authentication
- Ease of use - No need to unlock the phone or keep any apps running in the background
- Reduced issuance/revocation time can be pushed to thousands of users at once

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Asset Governance & Intelligence.

Who has which key, laptop, phone, or company vehicle? Keep tabs on your physical assets from the moment they're assigned to an employee or contingent worker – until they're transferred to the next.

Common out-of-the-box use cases included:

Gen AI-Powered Asset Intelligence.



Our new Asset Intelligence feature revolutionizes how you manage and secure assets. From access control readers and video surveillance cameras to any IoT devices, get real-time visibility and anomaly detection to prevent threats before they happen. The intuitive user interface includes:

- A dashboard that monitors all devices and associates' data by asset type, location, time and anomaly
- Ability to view and manage anomalies by type, magnitude, location and status
- Gen AI recommendation feature that provides smart tips for resolving anomalies



Keep Compliance in Check.

Deliver complete chain of custody and auditing with a comprehensive inventory of all your assets, stored on a single dashboard.



Streamline Provisioning.

Identify, classify, manage and monitor all employee assets with ease – from hire to retire. And once they leave, account for all equipment without skipping a beat.



Real-Time Policy Enforcement.

- Chain of custody
- Maintenance schedules
- Assignment audits
- Tracking/loss prevention
- Reports and audits



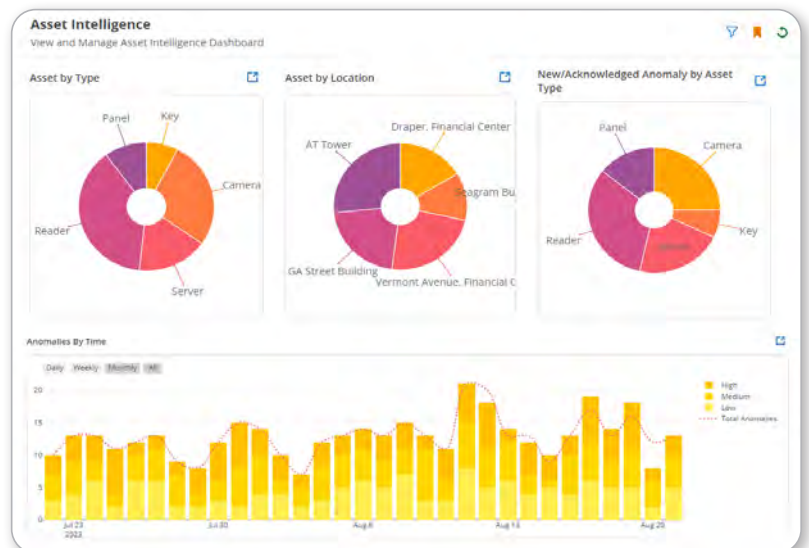
Device Life Cycle.

- Asset inventory
- Asset criticality
- Service history
- Service vendors
- Geofencing/location
- Ownerships
- Asset codes/tags



Workflow Tickets.

- Asset allocation requests
- Policy-driven assignments
- Service tickets
- Report lost/stolen asset
- Recertifications
- Ownership transfers
- Workflow approvals



Asset Intelligence Dashboard

LEARN MORE ABOUT
ASSET GOVERNANCE



Mustering.

The Alert Enterprise Mustering Module, a powerful feature integrated within the Guardian platform, provides organizations with advanced tools to manage and oversee evacuation processes during emergencies, ensuring personnel safety in real-time.

Benefits

Comprehensive Evacuation Oversight.

The mustering dashboard offers dynamic visibility into the evacuation process, including a real-time view of missing individuals and their last known locations. This feature enables first responders to quickly identify individuals who might need assistance.

Mobile Roll Call Application.

The mustering module operates seamlessly even in environments without local network connectivity. Emergency personnel can access lists of missing persons and update the roll call manually, ensuring accurate tracking of all individuals on-site. The mobile application supports drill modes, allowing organizations to run preparedness exercises efficiently.

Muster Points Application.

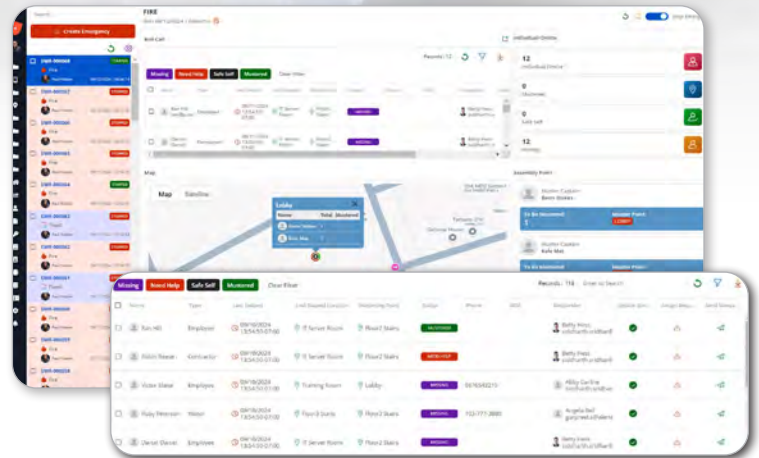
Employees and visitors are marked safe through badge scans and QR code swipes at muster points. This simple process shifts their status from 'Missing' to 'Safe', streamlining the verification process. Additionally, emergency responders with the correct authorization can start or end emergencies via access card scans.

Mass and Manual Notifications.

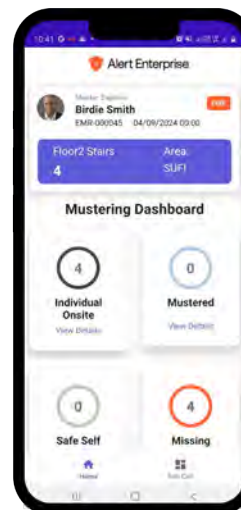
The platform allows for mass notifications during an emergency and manual alerts to Emergency Response Teams (ERTs) and specific individuals. This ensures that everyone remains informed and aligned on necessary actions.

In-App Communication.

The module integrates in-app chat capabilities, allowing emergency teams to communicate directly with security or other relevant personnel. This helps expedite critical decision-making, enhances situational awareness, and supports faster evacuation processes.



Mustering Dashboard



Mobile Mustering Dashboard



Mustering Scanner

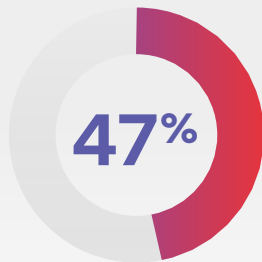


Real-time Chat Function

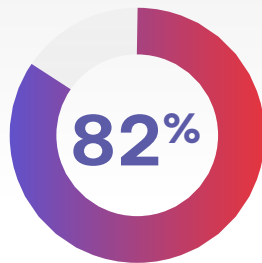


Customer Success.

Why Do Customers Choose Guardian?



OF COMPANIES STRUGGLE WITH ACCESS MANAGEMENT DURING ONBOARDING.



INCREASE IN RETENTION WITH IMPROVED ONBOARDING.



SELF-SERVICE REQUESTS FULFILLED IN NO TIME.

[READ ABOUT OUR CUSTOMER SUCCESS](#)



Trusted by Building Owners and Managers Worldwide

“We went from 84 locations on our corporate standard access control system (all within the United States) in 2011 to more than 185 locations in 34 countries. Alert Enterprise has been a great partner and force multiplier for us. Their platform has enabled us to provide independence and autonomy to the customers we support while ensuring a safe and secure process by ensuring the process flow is in alignment with our policies and standards.”



Allen Viner

Global Head of Physical Security at AIG

The Guardian for Building Management Difference.

Comprehensive Persona Coverage: The solution provides tools and interfaces tailored to every key persona, from building managers to tenants, employees, visitors, and contractors, ensuring that each group has the necessary resources to manage their respective tasks efficiently.

Automation & AI-Driven Insights: Leveraging machine learning and AI, Guardian transforms data into actionable insights, reducing risk and response times. Automated workflows remove operational bottlenecks, providing both security and efficiency.

End-to-End Compliance and Security: From recruit-to-retire, Guardian ensures that workforce access is policy-driven and fully compliant with security regulations, mitigating risks and ensuring that onboarding and offboarding processes are seamless and secure.

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Alert Enterprise

Let's build better workplace experiences.

Schedule a personalized demo and see how Guardian can automate, secure, and empower your building's operations.

[BOOK A DEMO](#)



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