ALERTENTERPRISE

Making Safety and Security Frictionless and a Business Enabler
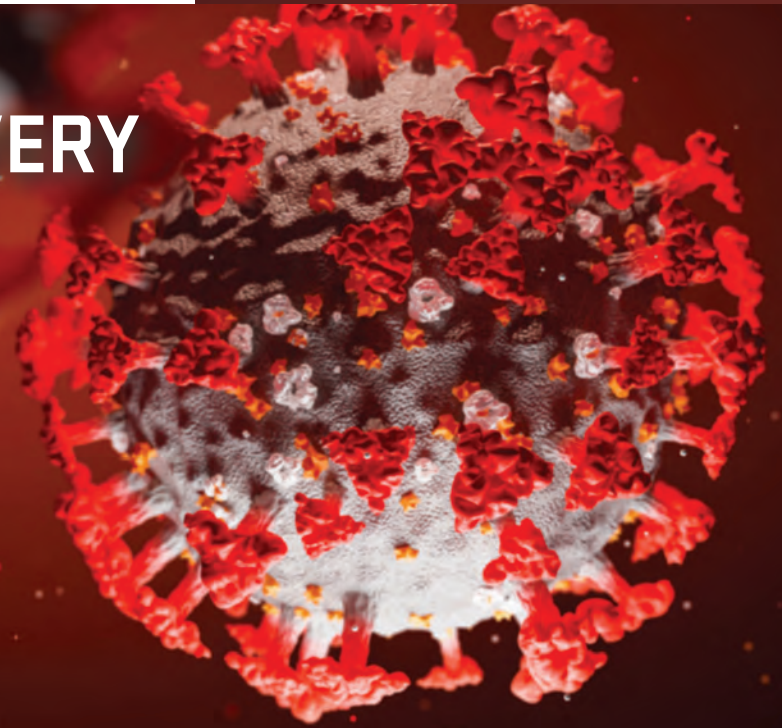
SAP SuccessFactors

COVID-19 RESPONSE AND RECOVERY

HEALTH & SAFETY ACCESS GOVERNANCE & INTELLIGENCE

WORKFORCE PROTECTION FROM COVID-19 EXPOSURE USING HR, IT AND WORKSPACE SECURITY DATA ANALYTICS

As attention turns to restarting and recovering the global economy, AlertEnterprise is helping organizations put technology to work to defend their workforces from the COVID-19 contagion. The AlertEnterprise Health & Safety Access Governance and Intelligence modules help you return to work with confidence, automating and proactively enforcing policies and plans for re-entry, workspace physical distancing and infection response.

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AlertEnterprise Support for Your COVID-19 Response and Recovery

PART OF THE ALERTENTERPRISE SECURITY CONVERGENCE PLATFORM

PREVENTION
Workforce Identity Access Governance
- ENTERPRISE GUARDIAN
- VISITOR IDENTITY MANAGEMENT
- AIRPORT GUARDIAN
- HEALTH & SAFETY (COVID-19)

DETECTION
Workforce and Workspace Intelligence
- INSIDER THREAT RISK SCORE
- WORKSPACE UTILIZATION
- HEALTH & SAFETY (COVID-19)

MITIGATION
Unified Threat Response
- ENTERPRISE SENTRY

Security Convergence Platform Microservices

HSc Platform Microservices

IT Resources
SAP, SAP SuccessFactors, SAP Fieldglass, splunk>, SAP Concur, servicenow, IAM, Microsoft

Physical Security
LENEL:S2, tyco, Genetec, Honeywell, Johnson Controls, SIEMENS, VANDERBILT, AMAG Technology

OT Systems
Honeywell, Johnson Controls, SIEMENS, ABB, Rockwell Automation, Schneider Electric, GE, EMERSON
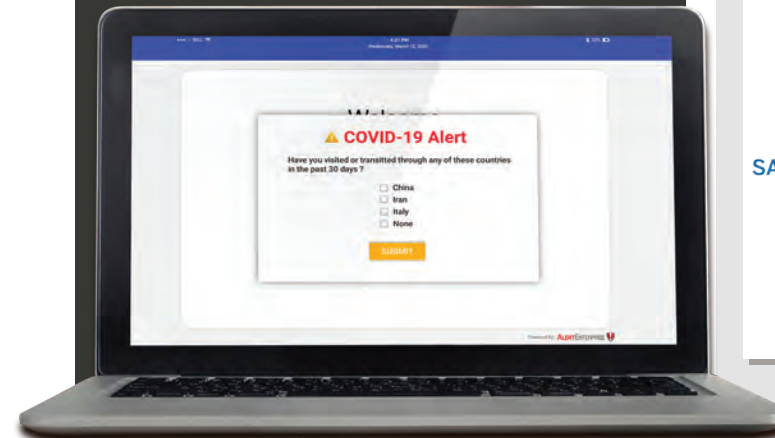

PREVENTION

HEALTH & SAFETY ACCESS GOVERNANCE

- Manage workspace access of high-risk individual(s)
- Enforce Health & Safety policies around workforce access
- Self-service capabilities for employees, non-employees, visitors
  – Policy driven self-assessment access requests
  – Entry / Re-entry of workforce, visitors, tenants
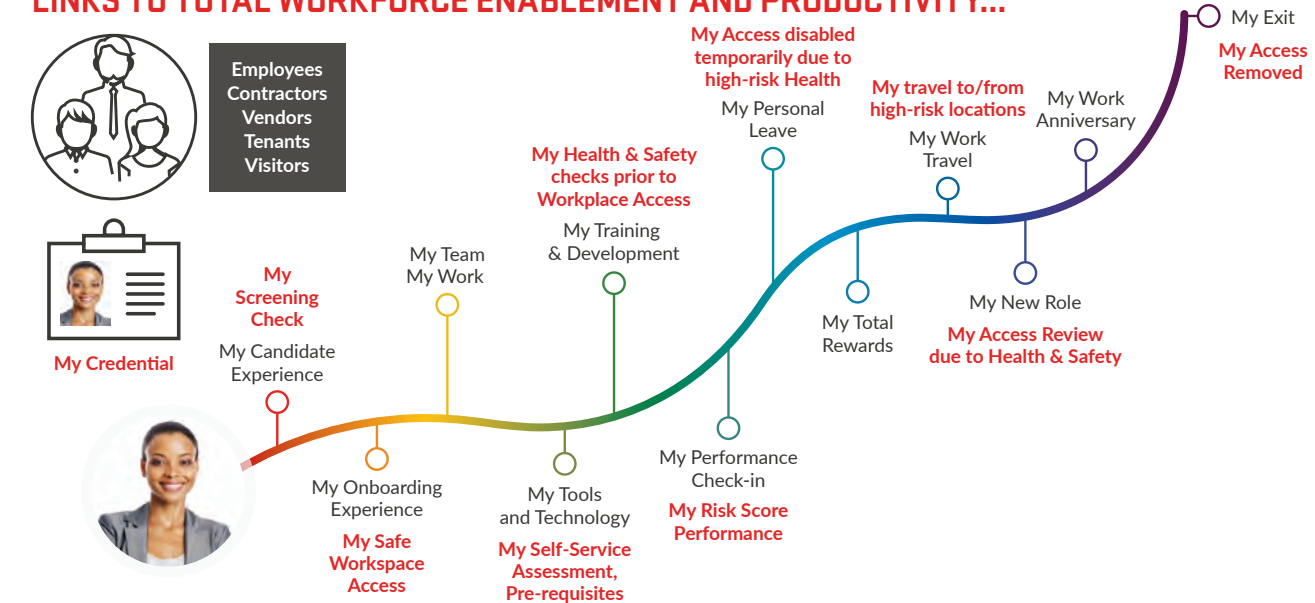
MODIFYING VISITOR EXPERIENCE

With an outbreak, modification to the visitor experience is required. It is the first point of contact and along with lobby and security staff is part of the front lines for safety.

Enterprises can configure their Visitor Identity Management (VIM) system to provide clear communication of current policies during the outbreak, reinforcing WHO best practices.
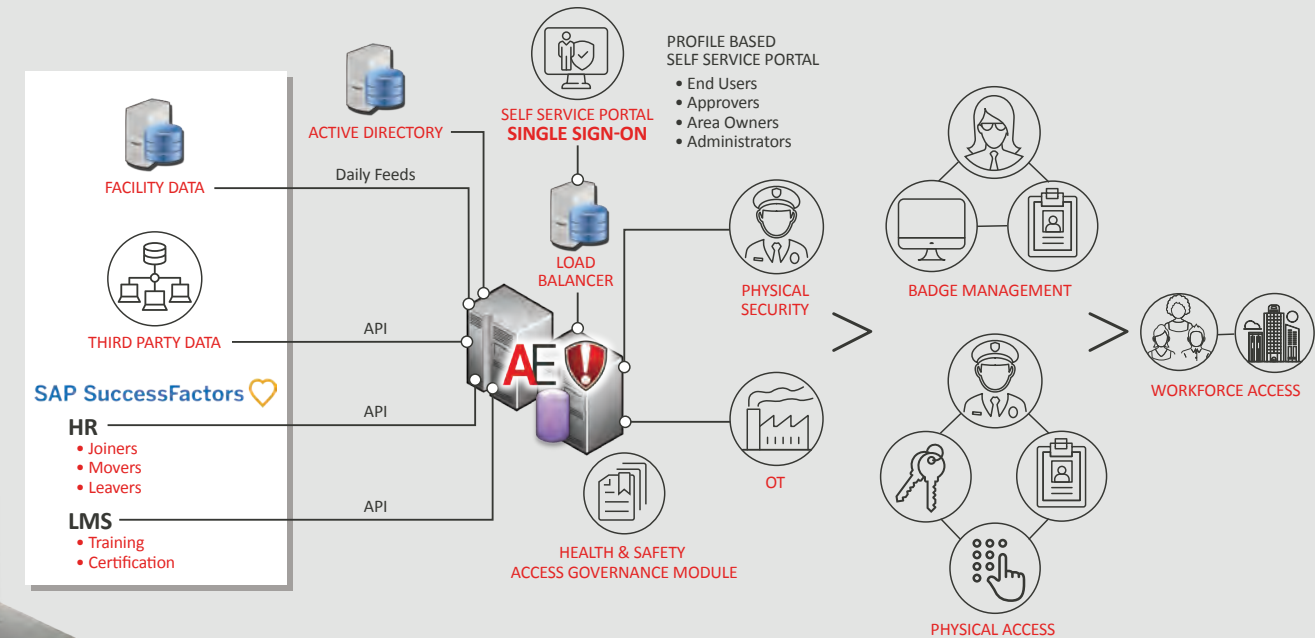
⚠️ COVID-19 Alert

FRICTIONLESS, SAFE AND SECURE WORKSPACE ACCESS EXPERIENCE LINKS TO TOTAL WORKFORCE ENABLEMENT AND PRODUCTIVITY...

Employees, Contractors, Vendors, Tenants, Visitors

My Credential
My Candidate Experience
My Screening Check
My Onboarding Experience
My Safe Workspace Access
My Team My Work
My Tools and Technology
My Self-Service Assessment, Pre-requisites
My Training & Development
My Performance Check-in
My Risk Score Performance
My Health & Safety checks prior to Workplace Access
My Access disabled temporarily due to high-risk Health
My Personal Leave
My travel to/from high-risk locations
My Work Travel
My Work Anniversary
My Total Rewards
My New Role
My Access Review due to Health & Safety
My Exit
My Access Removed

HEALTH & SAFETY ACCESS GOVERNANCE

FACILITY DATA
ACTIVE DIRECTORY
THIRD PARTY DATA
Daily Feeds

PROFILE BASED SELF SERVICE PORTAL
- End Users
- Approvers
- Area Owners
- Administrators

SELF SERVICE PORTAL SINGLE SIGN-ON
LOAD BALANCER
PHYSICAL SECURITY
BADGE MANAGEMENT

SAP SuccessFactors
HR
- Joiners
- Movers
- Leavers

LMS
- Training
- Certification

API
AE
OT
HEALTH & SAFETY ACCESS GOVERNANCE MODULE
PHYSICAL ACCESS
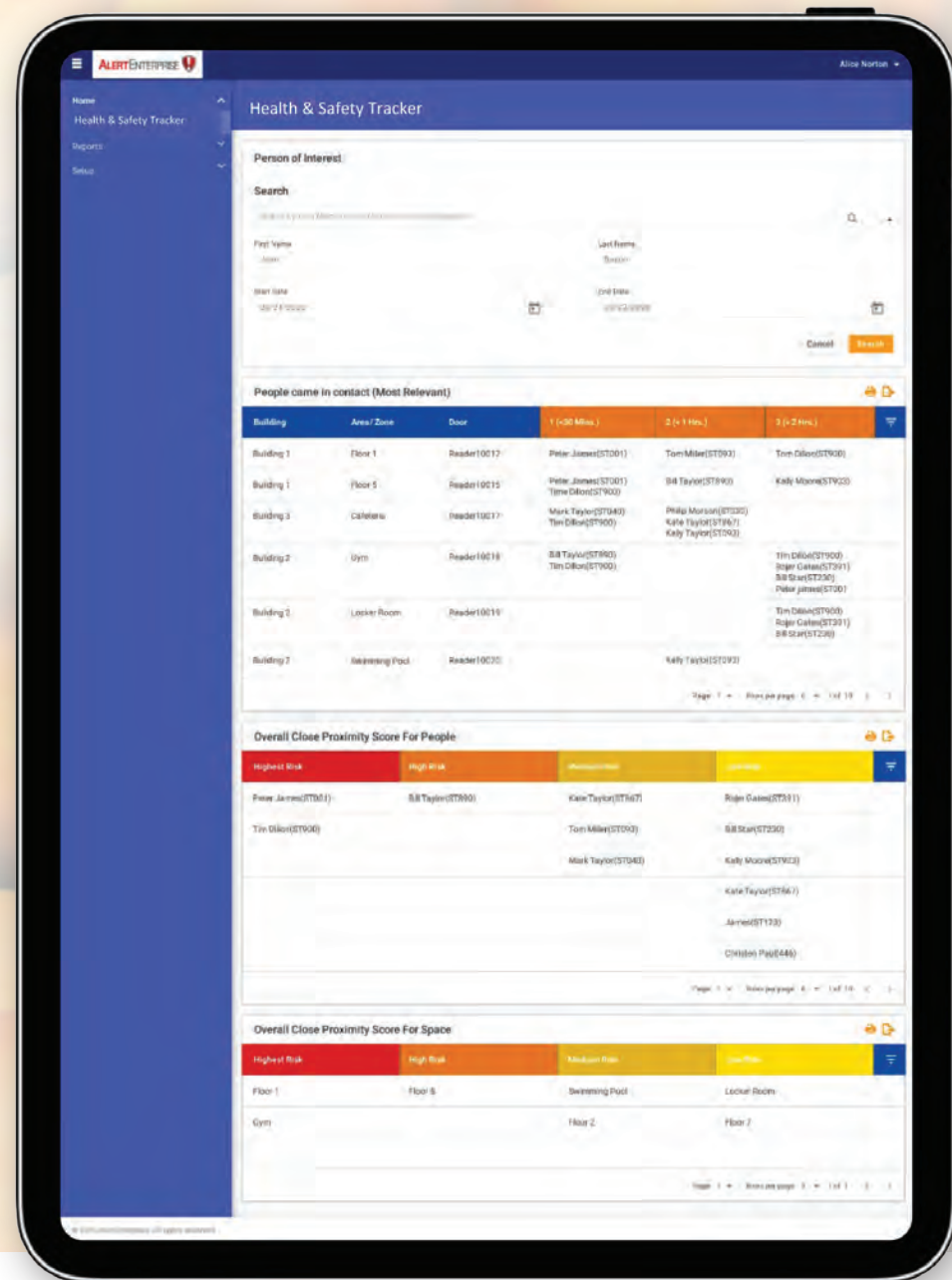WORKFORCE ACCESS

DETECTION

HEALTH & SAFETY INTELLIGENCE

DEFEND YOUR WORKFORCE

The Health & Safety Intelligence module supports your return-to-work strategies by delivering the data and actionable insights you need to deploy and maintain:

1) Plans for social distancing in the workplace

2) Proactive policy enforcement of company infection plans should an employee develop COVID-19 symptoms or test positive

3) Full audit trail and reporting

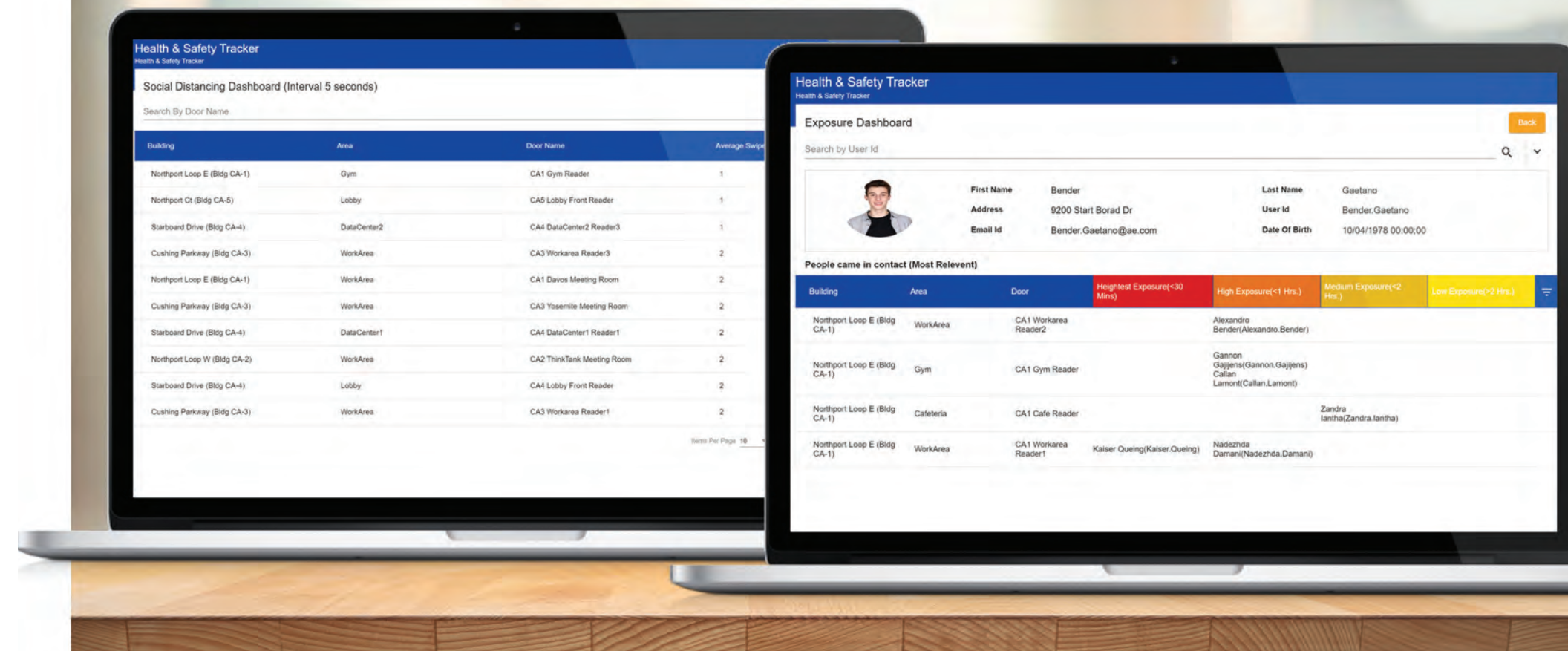## WORKFORCE PROTECTION FROM COVID-19

DATA-DRIVEN COVID-19 RESPONSE AND RECOVERY

COVID-19 SOCIAL DISTANCING AND CRITICAL EXPOSURE LEVEL REPORTS

- Manage COVID-19 positive and symptomatic employees
- Identify exposed employees by criticality
- Identify exposed areas for lockdown or sanitization
- Social distancing violation dashboard
- Location heat map with COVID-19 positive and exposed employees
- Reports of exposed people with underlying health conditions, age factor, or other HR defined attributes

WORKSPACE INTELLIGENCE – SPACE OPTIMIZATION DATA FOR PHYSICAL DISTANCING

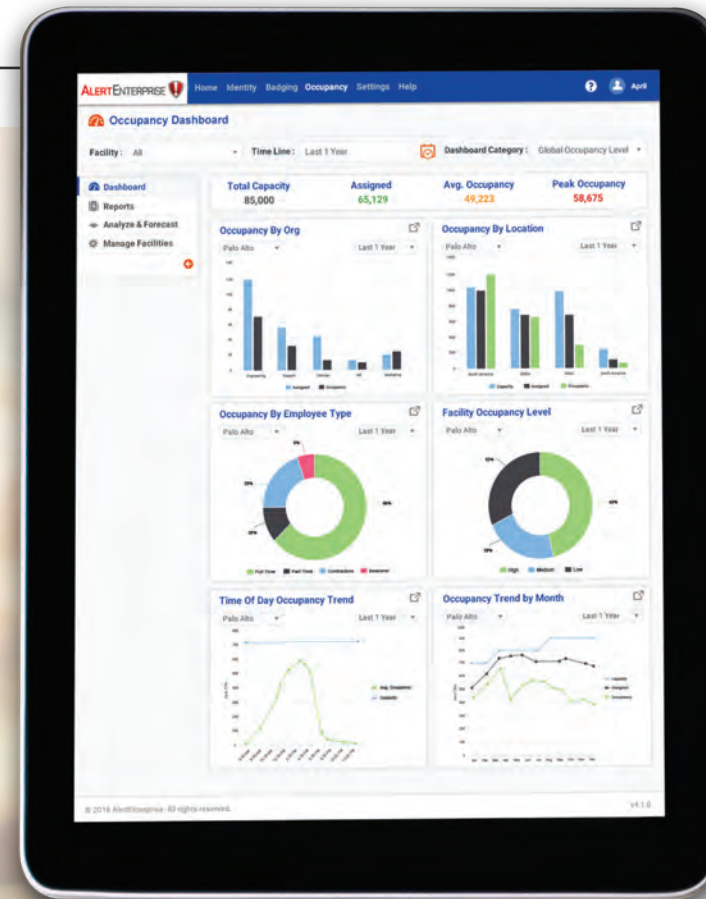## INTERACTIVE DASHBOARDS AND KEY METRICS

- Pre-built and configurable rules and key metrics based on badge / ID analytics across locations, facilities, regions and business units
- User-friendly reports with drill-down graphical and tabular views filtered by user-defined timeframe

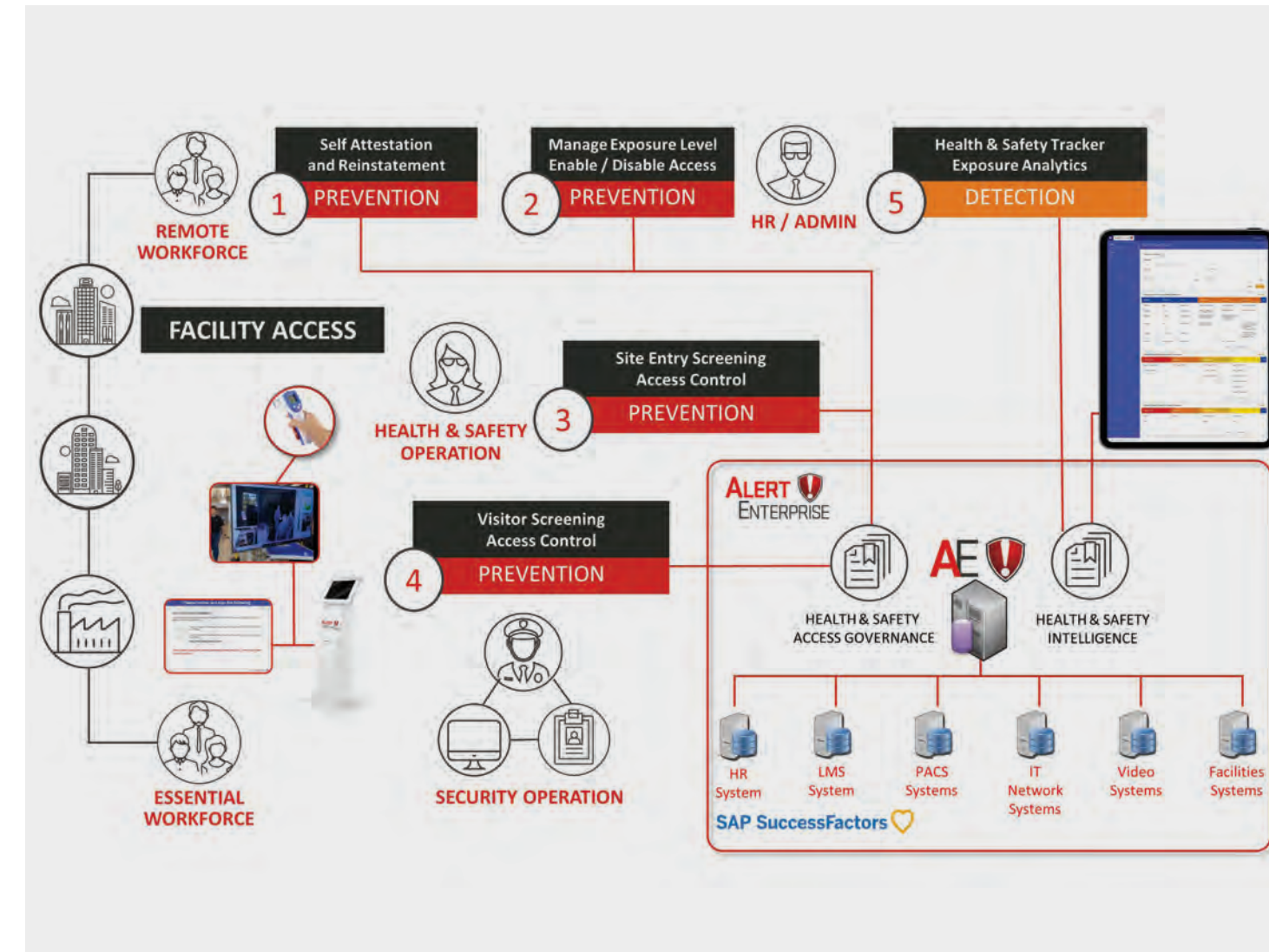## PREDICTIVE ANALYTICS ENGINES AND MACHINE LEARNING

- Initial Learning (baseline and patterns using historical data)
- Continuous Learning (real-time dashboards and alerts through systems integration)
- Big Data Analytics (AlertEnterprise or user provided high volume data / transactions)

DATA-DRIVEN AGGREGATION, CORRELATION

- Physical Security / Badge ID allocation, usage analytics from multiple PAC systems
- IT / HR / Financial systems to plan and forecast space and costing
- OT / Facility Management systems for facility information, energy utilization and forecasting
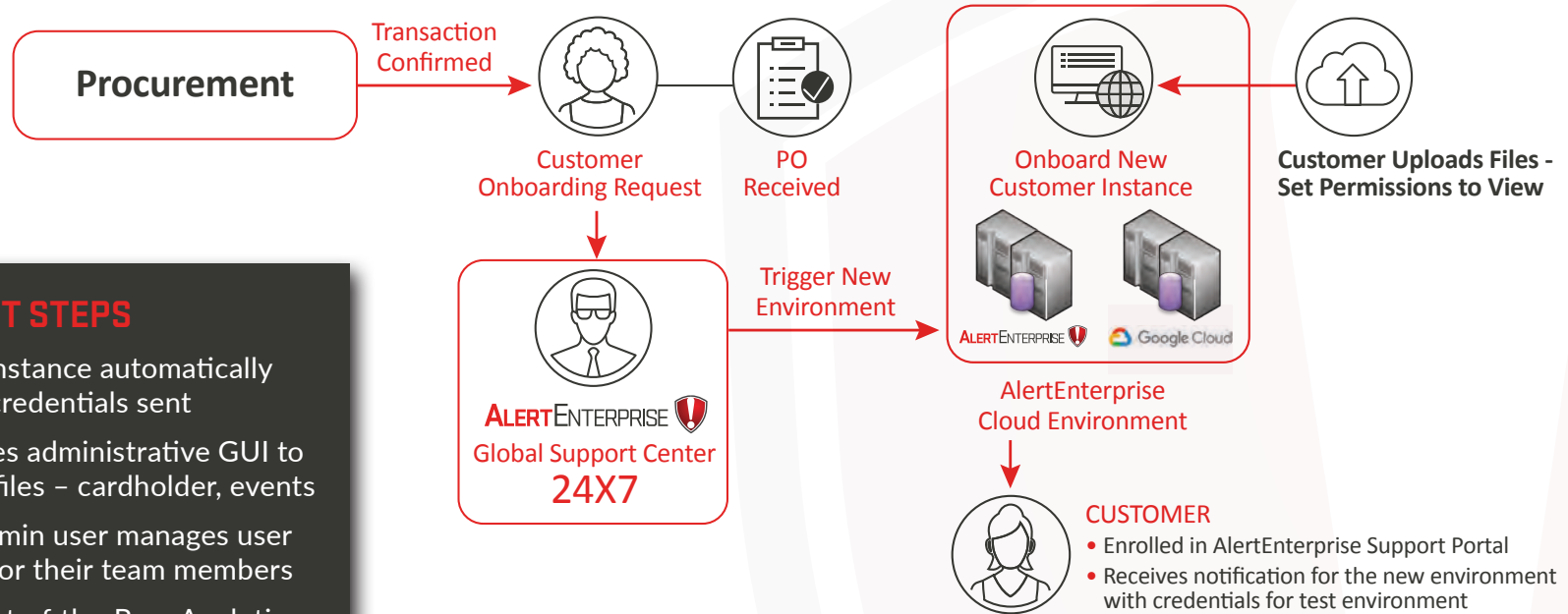
PRE-CONFIGURED COVID-19 HEALTH & SAFETY USE CASES

1. Automated e-mail, text notifications with self-service link to remote workforce. Self-reporting and attestation with policy driven controlled reinstatement for access to re-opening workplace locations.

2. HR/ADMIN self-service to view, edit and approve health exposure risks of workforce, and disable access as needed based on policies.

3. Health & Safety self-service for pre-screening and temperature check of workforce during site entry with policy enforcements and access governance.

4. Pre-registered and onsite visitors, contractors check-in/check-out with pre-screening, watch list, and other Health & Safety checks prior to access.

5. Health & Safety analytics to track confirmed or potentially exposed COVID-19 individuals, identify exposed areas for lockdown and/or sanitization, social distancing violation, location heat map, and other actionable health/safety analytics.

EASY TO PROCURE, DEPLOY AND SUPPORT

CUSTOMER ONBOARDING, DEPLOYMENT AND SUPPORT MODEL

Procurement

Transaction Confirmed →

Customer Onboarding Request

PO Received

ALERTENTERPRISE
Global Support Center
24X7

Trigger New Environment →

Onboard New Customer Instance

ALERTENTERPRISE   Google Cloud

AlertEnterprise Cloud Environment

Customer Uploads Files - Set Permissions to View

CUSTOMER
• Enrolled in AlertEnterprise Support Portal
• Receives notification for the new environment with credentials for test environment

DEPLOYMENT STEPS

• Alert Cloud instance automatically created and credentials sent

• Customer uses administrative GUI to upload Data files – cardholder, events

• Customer Admin user manages user permissions for their team members

• Run/View Out-of-the-Box Analytics and Dashboard

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